



SINGLE STOP SERVICES IN JOHN JAY COLLEGE

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Mission:

Single Stop helps colleges to connect students and their families to the resources they need to attain higher education, obtain professional development, and achieve financial self-sufficiency through:

- Connection to existing safety net resources.
- Mediation and advocacy while navigating options.
- Direct social services.
- Learn essential independent living skills.

Navigating Access to Public Benefits

Students and households can complete a benefit screening with Single Stop to verify eligible for one or multiple forms of public benefits. This includes:

- SNAP
- Public Assistance
- Utility Assistance
- Health Insurance
- Child Care Subsidies
- Cell Phone Service
- Unemployment Insurance
- Emergency Cash Assistance
- Rent Subsidies/Vouchers

John Jay Single Stop is one of (12) sites selected to be a participant of the HRA Bronx Pilot Program. This program allows students and households can apply specifically for SNAP, Public Assistance, and Emergency Case Assistance through the Single Stop office and reduces the many barriers of applying at an HRA Job Center. With application submissions being provided on-campus, students and households can continue to receive addition documentation assistance, advocacy & mediation, as well as benefit maintenance to make sure they continue to receive on-going benefits. This allows Single Stop at John Jay to connect students and households to multiple forms of public benefits offered through HRA.

In partnership with HRA, John Jay Single Stop works with an Outreach Community Liaison through the Department of Social Services to continue the efforts of resolving HRA obstacles on a case-by-case basis. Students are also able to meet with the Outreach Community Liaison every 2nd and 4th Wednesday of the month between 2:00pm-4:00pm.



Legal Assistance

John Jay Single Stop provides legal counseling services in partnership with Legal Aid Society to meet with students as well as household members regarding legal matters, including:

- Free legal advice and representation
- Housing law & eviction prevention
- Immigration law
- Family law
- Help obtaining government benefits
- Disability
- Employment
- Foreclosure
- And More...

Students gain essential skills of Social Justice, Civility, Critical Thinking, and Communication when meeting with a legal counselor. **Legal Counseling is available for appointments every Wednesday from 2:00pm-6:00pm.**

Financial Coaching

John Jay Single Stop provides financial coaching services in partnership with New York Legal Assistance Group (NYLAG) to meet with students about their financial options, including:

- One-on-one, personalized assistance
- Ongoing-help to make a budget and stick to it.
- Identity Theft
- Managing student debt
- Check your credit score/report
- Fix your credit
- Build a credit history
- Find the right bank
- Plan for the future
- More...

Students gain the tools, resources, and services to achieve financial stability and self-sufficiency. They learn essential skills like problem-solving, self-discipline and self-awareness about their finances. These are tools and resources students will take with them during their professional and personal future. **Financial Coaching is available through virtual appointments from Monday- Friday.**



Tax Preparation

John Jay Single Stop offers free tax preparation for students, households, and the John Jay community if they earned \$66,000 or less in 2018. For 2019, John Jay is offering:

- Reserved computers in the UMI lab room with a unique username, password, and link that gains access to the tax software.
- In-person assistance is available every Tuesday, Wednesday, and Friday in the UMI Lab.
- Access to the link to file taxes through the comfort of your home.
- EARN Pledge: A campaign in collaboration with Tax Time Allies to have individual filers save their tax refund as a form of savings. Monetary incentives and a social media campaign in the progress until April 2019.

Emergency Funding Program(s)

Under Emergency Funding, students can apply for short-term financial assistance programs such as:

- Emergency Funding Grant
- Emergency Metro Card
- Emergency Food Vouchers

Through John Jay Single Stop, students can get assistance to apply for the Emergency Funding grant as well as the Emergency Metro cards. Emergency Food Vouchers are available through Health Services, under the division of the Wellness Center.

In addition to short-term financial assistance, Single Stop has created a few projects through the AY of 2018-2019 to help students with essentials like:

- Coats donated through a Coat Drive (with EMSA)
 - Over 40 coats (used or new) were donated by the EMSA division
- Socks donated through a Sock Drive
 - Over 380 pairs of socks for men, women, and children were donated by the John Jay community
- Emergency Backpacks provided by Student Council
 - Since the Summer 2018, over 30 emergency backpacks were provided to students who were or are experiencing forms of socio-economic instability, housing insecurity, homelessness, and more. The backpacks include snacks, sanitary products, first aid kit, food container, blanket, t-shirts, towels, and more.



Data Report at John Jay Single Stop (CUNY)

From 2015 through 2019, Single Stop and its partners served:

- 3,764 families and individuals through consultations (served and assessed)
- 1116 households confirmed for benefits
- 706 households confirmed for referrals and services
- 1142 completed their tax returns through our free tax preparation program(s)

Navigating On-campus Resources

Through one-on-one consultations with students, John Jay Single Stop offers direct referrals to resources and services provided within the John Jay community, including:

- Federal Work-Study Grants (if applicable)
- SEOG Grants (if applicable)
- Office of Financial Aid
- JJC Food Bank, Comfort Station, and Emergency Food Vouchers
- Health Insurance Navigators
- Counseling Services and Support Groups
- CUNY Edge Program (if applicable)
- Office of Career and Professional Development
- John Jay Scholarships, Fellowships, Internships
- Immigrant Student Success Center
- La'Brenda Children's Center
- Academic Advisement
- Urban Male Initiative
- Student Academic Success Programs
- Adelante! Programs
- ACE Program
- SEEK Program
- Open Educational Resources (OER)